

Conditions: 100 % money back guarantee

The following constitute the conditions of Advice Forge Ltd with regard to the settlement of money back guarantee claims.

1 PRELIMINARY PROVISIONS

Advice Forge Ltd have issued the following commercial offer conditions (hereinafter referred to as the "Guarantee"):

2 THE PARTIES

Advice Forge is listed at the following business address:

Advice Forge Ltd, 145-157 St. John Street, London, EC1V 4PW, Company Number 8674127

Bank: NatWest. Branch address: 149 High Street Gosforth Newcastle-Upon-Tyne, NE3 1HA, Account: 81468458, Sort Code: 600947, IBAN: GB43NWBK60094781468458, BIC: NWBKGB2L

Contact addresses for correspondence:

Post: Advice Forge Ltd, 145-157 St. John Street, London, EC1V 4PW

Email: info@adviceforge.co.uk

Hereinafter referred to as "Provider"

3 GUARANTEE

3.1

100 % money back guarantee ("the Guarantee") of Advice Forge Ltd. (the "Company AF") for new customers

Company AF to recover payment for the first billing period and the possibility of immediate withdrawal within 30 days of receipt of claim.

3.2

"The Guarantee" is for all new customers of AF.

4 TERMS OF GUARANTEE

4.1.

"The Guarantee" is intended for all new customers who subscribe to AF and pay their first invoice amount for services (whether monthly, quarterly, half-yearly or annual) and decide to withdraw from contract within 30 days of delivery of service due to demonstrable outages of the service from the provider.

4.2.

Returns must be received in writing (email) within 30 calendar days of the start of services. The provider (operator) must respond within two working days to this claim.

4.3

Any Request made over the phone does lead to the cancellation of services.

4.4

Guarantee Returns will be accepted on the adoption of electronic applications

Email addresses: sales@adviceforge.co.uk and info@adviceforge.co.uk No other email addresses accepted for the validation of complaints.

4.5

Demonstrable failure of the services delivered under the SLA of 99.9 % (HA services 99,96 %) for the period from passed to the server .

5 FINAL PROVISIONS

5.1

In matters not provided for in these conditions, the general conditions for the provision of electronic communications services and valid conditions can be found in the printed materials of the company AF, or the adviceforge.co.uk website.

5.2.

Company AF has the right to change or update these terms at any time, with effect from the date of the publication of such changes to the site adviceforge.co.uk

These conditions come into effect on 1st of January 2014.

